



PATENT APPLICATION
ATTORNEY DOCKET NO. 1006714-1

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

ART UNIT: 2155

EXAMINER: Nguyen, Thu Ha T

APPLICANT: Kevin Collins

SERIAL NO.: 09/881,777

CONFRM. NO.: 1608

FILED: June 15, 2001

FOR: REMOTE SUPPORT SYSTEM

DOCKET NO. 1006714-1

**RESPONSE/
AMENDMENT**

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

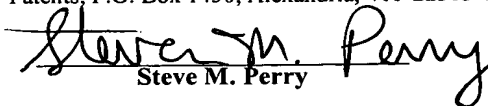
Dear Sir/Madam:

In response to the Office Action, mailed January 4, 2005, Applicant offers the following Amendment and requests reconsideration of the above-captioned application. Pursuant to 37 C.F.R. § 1.136(a), it is respectfully requested that the shortened statutory period be extended one months. A check in the amount of \$120.00 is enclosed pursuant to 37 C.F.R. § 1.17(a).

CERTIFICATE OF MAILING
UNDER 37 C.F.R. § 1.8

DATE OF DEPOSIT: April 5, 2005

I hereby certify that this paper or fee (along with any paper or fee referred to as being attached or enclosed) is being deposited with the United States Postal Service with sufficient postage as first class mail on the date indicated above and is addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Steve M. Perry

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